



Shipping, Returns, Refunds Policy

Shipping Cost

Within the United States of America; (excluding Alaska and Hawaii), **Shipping is Free**, unless otherwise stated in the product's item description page as over size, heavy weight item or shipped by Ground Freight and or stated in this Shipping, Returns, or Refunds Policy.

Alaska, Hawaii, APO, FPO, DPO, Canada, Mexico, Shipping cost will vary based on product size and weight; due to location and or customs documents required to ship to your location, MXJGLOBAL charges a small handling fee up to 10 dollars, depending on amount of your order, the larger the order the less the handling fee, orders over 100 Dollars have no handling fee.

Additional Policy Note:

Any handling fee is in addition to the customers' shipping costs which are based on customers shipping location and method of shipment. We do not charge a handling fee under our Terms of Free Shipping stated above, Within the United States of America, (EXCLUDING ALASKA and HAWAII).

All customers are responsible upon delivery of all customs duties, taxes or brokerage fees if applicable within their country of package received .

By ordering from MXJGLOBAL, you the customer agrees, MXJGLOBAL has no obligation to pay any customs duties, taxes or brokerage fees, or additional shipping costs, for the customer.

Customers also agree by placing their order from MXJGLOBAL to hold MXJGLOBAL not liable for any additional cost to receive their product or package.

And customers agree to accept delivery of their order or package or forfeit all money paid to MXJGLOBAL LLC. You may have RETURN/REFUND RIGHTS stated within the Shipping, Returns, Refunds Policy.

Returns/Refunds

Within the United States of America (excluding Alaska and Hawaii) the original customer has 30 days from the time or date of order to request a Return, 100% refund or replacement under the following conditions.

Item was NOT what they ordered or Not as described.

Received an Item Damaged in Shipping.

Item(s) are missing parts or defective.

To start a claim contact customer-service@mxjglobal.com

Please include photos and a clear description of the issue and if you want a replacement or refund.

We will get back with you within 24 hours on instructions to return your item.

For Alaska, Hawaii, APO, FPO, DPO, Canada and Mexico we do not offer any returns, refunds, replacements or exchanges.



We do try our best to ship your items the best possible way to prevent shipping damage, missing parts or defective products. And we try to always have shipping tracking numbers depending on the location, or country of delivery, so our customers always know where their order is.

We at MXJGLOBAL strive to make our customers satisfied the best we can. We are here to help you.